

# Dickie McCamey Selects Ringtail® SaaS to Power its E-Discovery

*170-Attorney firm uses Ringtail in self-service model to manage cases of all sizes.*

## **The Challenge:**

Dickie McCamey & Chilcote, P.C., a Pittsburgh-based law firm with over 170 lawyers and offices across nine states, wanted to buy new legal review software to better serve its clients. For years, the firm used a common legal review software, but its features were outdated and Dickie McCamey only received attention from the software company when it was time to renew the contract.

The firm was focused on finding advanced software that would help the firm better manage e-discovery in a cost-effective manner for clients. Dickie McCamey wanted software that was both easy to use and easy to administer. The firm also wanted integrated processing and advanced analytics to speed the e-discovery process. Lastly, because the firm's e-discovery costs are passed directly on to the client, communicating billing with full transparency was of great importance.

## **The Solution:**

After evaluating several of the leading e-discovery software platforms, Dickie McCamey selected the software-as-a-service (SaaS) version of Ringtail. With a SaaS installment, the firm did not have to buy infrastructure and hardware to support Ringtail. Plus, Ringtail SaaS provided greater security and speed, enabling the lawyers to be up and running on matters almost immediately.

Most importantly, Ringtail SaaS provided the analytics capabilities missing in other software platforms. With the visual analytics features of Ringtail's Document Mapper feature, Dickie McCamey's lawyers could quickly hone in on important concepts and documents, no matter the size of the data set or type of case.

## **The Results:**

With over 20 users managing a wide variety of cases totaling nearly a terabyte of data, Ringtail has provided numerous benefits to Dickie McCamey and its clients. These include:

### **Faster Case Strategy Development:**

With Ringtail SaaS, the speed and clarity into data enables Dickie McCamey to do in one day what it would take weeks to do in the old platform.

### **Ease of Use:**

After simple training, the lawyers were up and running using the intuitive Ringtail software for the entire legal review process.

### **DIY Control:**

From data ingestion to template creation and case management, the Dickie McCamey team is completely self-sufficient in their use of Ringtail for e-discovery.

### **Budget Management/ Cost Allocations:**

Ringtail SaaS has given Dickie McCamey the ability to more effectively analyze, understand, and allocate client cost and billings using Ringtail's case metric reporting.



#### **For More Information or to Schedule a Demo:**

[www.ringtail.com](http://www.ringtail.com)

[sales@ringtail.com](mailto:sales@ringtail.com)

North America +1 (866) 454-3905

Europe +44 (0) 20 3727 1000

Australia +61(2) 9235 9300

Hong Kong +852 3768 4584